



BON SECOURS CHARITY HEALTH SYSTEM

A member of the  
Westchester Medical Center Health Network

At Bon Secours Charity Health System, our patients' health and safety are our top priority. As we expand our surgical services from the COVID-19 era, we are actively working to provide quality care to serve our patients, families, and staff.

We must take several steps to maintain the highest safety standards that you expect, and deserve.

- 1) All elective surgery patients** will have a COVID-19 swab test (SARS-CoV RNA) within five (5) days of surgery.

Your physician will place the order for the test into the Electronic Medical Chart. You will receive a telephone call from the hospital providing you with an appointment and location information to have the COVID-19 swab test performed.

If you choose to have the test performed at a facility (Ex: CVS) other than the hospital, please note that the test needs to be performed no more than five (5) prior to surgery, and the results must be provided to your surgeon before the day of surgery. You will be responsible to ensure that the final results of the test are received by your surgeon at least one day prior to surgery. If the test result is not available by the surgical date, the procedure will be postponed.

If the COVID-19 swab (SARS-CoV RNA) test is **positive**, the surgery will be **cancelled** and rescheduled when retesting confirms a negative COVID-19 status.

If you had antibody (serologic) testing which was positive for antibodies, you are still **required** to have the COVID-19 swab for detection of SARS-CoV RNA.

Please inform the health care provider performing your surgery or procedure if you had any contact with a suspected or confirmed case of COVID-19, or a person with symptoms consistent with COVID-19; and inform the healthcare provider if you have any symptoms (fever, cough, sore throat, and lethargy) consistent with COVID-19.

- 2) Please make every effort to remain home, and avoid non-essential errands** as soon as you become aware of your surgery date (up to 2 weeks prior). Additionally, you are requested to initiate self-quarantine immediately following your nasal swab for the COVID-19 test while we await the results. In addition, maintain current social distancing recommendations.



BON SECOURS CHARITY HEALTH SYSTEM

A member of the  
Westchester Medical Center Health Network

We may not look the same since everyone will be wearing a **face mask** to protect you, and ourselves. But all of your healthcare providers and personnel in the hospital continue to have your best interest as a priority. All patients are required to wear a face covering upon arrival to the hospital entrance. We will provide a mask for you.

3) You will be met at the **entrance** by hospital personnel who will screen you with a non-touch thermometer, and ask you questions concerning potential COVID-19 symptoms and exposure.

4) **Social distancing** will be maintained in the hospital whenever possible and safe.

5) **Visitors for the Same Day Surgery Patient:**

Patients undergoing same day procedures may be accompanied into the facility by one companion. They can remain with you through the initial intake process and rejoin you for the discharge process. Your companion (family member) will need to leave the hospital after the registration process has been completed. When your physician and nurse feel that you are ready to be discharged home, your companion can come into the hospital lobby to escort and facilitate your departure.

As per New York State guidelines, visitors may not be present in the hospital during procedures and recovery room events, except for pediatrics, and patients with an intellectual, developmental, or other cognitive disability.

6) **Visitors for the Overnight Stay Patient:**

**New York State Department of Health Guidelines for Visitation:**

- Visits will be limited to four hours per day per patient, depending on the patient's status and condition.
- Two designated support person(s) will be chosen by the patient and one of the two support person(s) can visit daily. Non-COVID patient visit duration is 4 (four) hours, COVID patient visit duration is 2 (two) hours.
- Visitors are limited to one person per day unless authorized by the hospital's administration
- Visiting hours will be restricted to 11am-5pm



BON SECOURS CHARITY HEALTH SYSTEM

A member of the  
Westchester Medical Center Health Network

- A mask and PPE must be worn at all times
- All visitors must remain in the room of the patient they are visiting, you may not go to other areas of the hospital.
- Please wash your hands with soap and water prior to seeing patient and after seeing patient to avoid the spread of germs. You may also use hand sanitizer.
- Please return your visitor pass to the front desk where they will remove your arm band. Once you leave the hospital you will not be able to re-enter.
- If you are having symptoms of COVID-19 i.e. fever, cough, trouble breathing, we ask that you do not visit your family member.
- Visitors may not be present during procedures
- Wrist band must be worn

#### **7) Familyfirst Messenger**

With your permission, your loved one, or driver will be enrolled to receive status updates to their mobile device regarding your condition with the Familyfirst Messenger application (iOS or Android). Hospital staff will call you days prior to surgery to obtain the contact information of your driver. The enrollment process takes less than five minutes, and will be performed over the telephone, prior to the surgery date. When it is time for you to be discharged, a message will be sent to notify them with a time to be picked up at the hospital entrance. Hospital personnel will escort you for a safe discharge.

We thank you for your cooperation during the COVID-19 era to ensure everyone's wellbeing.