



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

QUESTIONS & ANSWERS

February 22, 2019

- 1. Q. Please provide a summary of staffing (management versus hourly) by campus. Kindly include union status, collective bargaining agreement status and MEPP status for GSCH.**

A:

- a. WMC Valhalla Campus (Includes Westchester Medical Center, Behavioral Health Center of WMC & Maria Fareri Children's Hospital)
 - i. Management and Hourly personnel employed by vendor
 - ii. Non-Represented
- b. Mid-Hudson Regional Hospital
 - i. Management personnel employed by Vendor
 - ii. Hourly Personnel employed by Corporation
 - iii. Represented by 1199
 - iv. Current Labor Contract? Yes
- c. Good Samaritan Hospital
 - i. Management and Hourly Personnel employed by vendor
 - ii. Represented by 32BJ
 - iii. Current Labor Contract? Yes
 - iv. Multi-Employer Pension Plan (MEPP)? Yes
- d. St. Anthony's Community Hospital
 - i. Management personnel employed by vendor
 - ii. Hourly personnel employed by corporation
 - iii. Non-Represented
- e. Bon Secours Community Hospital
 - i. Management Personnel employed by Vendor
 - ii. Hourly personnel employed by corporation
 - iii. Represented by 1199
 - iv. Current Labor Contract? Yes
- f. HAHV Broadway Campus
 - i. Per Addendum 2, WMC Health is requesting a proposal for both management only and management/ hourly labor
 - ii. Non-Represented
- g. HAHV Mary's Ave Campus
 - i. Per Addendum 2, WMC Health is requesting a proposal for both management only and management/ hourly labor
 - ii. Non-Represented
- h. Margaretville Campus (includes Mountainside)



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

- i. Per Addendum 2, WMC Health is requesting a proposal for both management only and management/ hourly labor
- ii. Non-Represented

2. Q. Can you provide the Average wage rate, Starting wage rate, Non-productive (PTO) percentage to use, by location for non-management employees?

A:

Hospital	FTE Count	Average Wage Rate (hourly)	Starting Wage Rate (hourly)	Non-Productive (PTO) Percentage	Current Benefit Percentage Rate
Westchester Medical Center-Valhalla Campus	242.8	\$14.68	\$12.00	10%	N/A*
Mid-Hudson Regional Hospital	39.63	N/A*	\$12.00	9.6%	N/A*
Good Samaritan Hospital	67.0	\$15.97	\$12.00	14.4%	N/A*
St. Anthony's Community Hospital	10.29	N/A*	\$12.00	11.51%	N/A*
Bon Secours Community Hospital	16.13	N/A*	\$12.00	15.71%	N/A*
Health Alliance-Broadway Campus	43.45	\$12.94	\$12.00	10%	30%
Health Alliance- Mary's Ave Campus	21.43	\$12.87	\$12.00	10%	30%
Margaretville Hospital	6.58	\$12.18	\$11.50	10%	30%

*Information is not available

3. Q: In RFP it states: "Corporation's personnel at Good Samaritan" (section 4.2 page 35), however in section 4.2.2 page 48 you are requesting: vi. Site Human Resources Manager for Bon Secours system. With that said, please clarify this is what is intended:

A: Refer to question and answer #1.

4. Q: Management personnel are to be Vendors personnel, however, 4.2.2 on page 48 number 2.ii and 4.ii state that certain managerial staff shall be corporation employed. Please clarify which managerial staff (positions) are to remain corporation personnel.

A: There are no EVS management staff to remain corporation personnel at any site.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

- 5. Q: Please clarify Section 4.3.2 HAHV Staff. Page 63, section vi states one (1) full time equivalent for the Bon Secours System. This section is for Health Alliance. Is this a typo?**
A: Yes, this is a typo and should read as Health Alliance. The intent of this position is to have a dedicated training manager for each of the hospital groups as follows:
- WMC/ MHRH
 - Bon Secours Charity Hospital System
 - Health Alliance Hospital System
- 6. Q: Please clarify section 4.3.2 HAHV Staff. Page 63, section vii states one (1) Site Human Resources Manager for the Bon Secours System. This section is for Health Alliance. Is this a typo?**
A: Yes, this is a typo and should read as Health Alliance. The intent of this position is to have a dedicated human resources for each of the hospital groups as follows:
- WMC/ MHRH
 - Bon Secours Charity Health System
 - Health Alliance Health System- This position would only be needed if non-management staff transitioned to the incoming vendor as noted in Addendum #2.
- 7. Q: Please clarify section 3.12 on page 82. Is corporation limiting the amount of capital that can be charged back as an operating expense or is corporation asking vendor to acquire or purchase this equipment from corporation? Is there other intent?**
A: The intent of this section is for prospective vendors to propose a purchase price for the equipment currently owned by each facility (listed in Attachment A of the original RFP) and to amortize this equipment over the next 5 years where the corporation will own this equipment again in 5 years. Please note that your response should also include a capital investment proposal that exceeds what is included in Attachment A of the RFP.
- 8. Q: Please clarify what is required in the “Corporation employee pre-employment screening and background checks and as required by the Corporation”**
A: Please refer to Attachment C, section 2.2.3 and 2.2.4 of the RFP.
- 9. Q: May we have a copy of the “Corporation’s Code of Conduct”, “Corporation’s Sexual Harassment Policy”, and “Anti-Discrimination Policy”. Per RFP copies of which shall be made available to Vendor upon request.**
A: This information cannot be disclosed at this time. Copies of these documents will be provided to incoming vendor once the bid has been awarded.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

QUESTIONS & ANSWERS

February 22, 2019

10. Q: Section 2.3.4 (iii) please clarify who the “authorized employee” or Corporations position/title would be for this statement: “Any authorized employee of the Corporation has the right to order removal of Vendor’s staff from Corporation property.”

A: For purposes of this contract, “authorized employee” shall include any member of the corporation who aids in or has oversight of the Comprehensive Housekeeping and Environmental Services Contract(s).

11. Q: Is the goal to award the campuses individually or to award to one vendor?

A: WMC Health would prefer to have one vendor service all 10 Hospital’s, however, WMC Health reserves the right to partially bid out this contract.

12. Q: Percentage of current staffing in good standing with the network?

A: WMC Health is looking for vendors to provide a staffing model which represents best practices in the industry in terms of management and non-management (where applicable) staffing.

13. Q: According to some of the RFP the Contractor (Health Network) provides the Employee’s for Housekeeping and we provide the Management level and other positions posted in the RFP. Can you please clarify intent for all sites?

A: Refer to question/answer #1.

14. Q: Waste Management and disposal recycling bins is the responsibility of the vendor?

A: Waste Management and disposal recycling are handled by a 3rd party vendor throughout the network. EVS is asked to liaise with each facilities 3rd party vendor as necessary on removal of waste from the facility. EVS is responsible for removing trash throughout the facility and disposing in designated waste containers supplied by 3rd party vendors.

15. Q: Consumables are to be provided by the vendor-- do you have a current usage listing of the monthly usage for each of the campuses?

A: This information is not currently available. Consumables are to be provided by the vendor as outlined in the RFP and at the sole discretion of the Corporation

16. Q: The Campuses- when we submit bids are we to create 4 different proposals for WMC, MHRH, Health Alliance of the Hudson Valley and Bon Secours or pricing in one proposal for each of the campuses?

A: The proposals should be broken up into the following three (3) fee proposals:



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

- a. WMC/ MHRH
- b. Bon Secours Charity Health System
- c. Health Alliance System

Each of the sites should include all sites listed in the “Affiliation” column listed on pages 5-9 of the RFP.

17. Q: The Medical office sites listed within the Campuses—how do we price the campuses? Each suite individually or suites in a cluster price within the campuses? I believe most Suites receive cleaning 5 times per week- correct?

A: The medical office sites listed should be included in the proposals as outlined in question 15. The medical office suites will need to be serviced 5 times per week.

18. Q: Is the current contracted price available or public knowledge?

A: This information will not be disclosed at this time.

19. Q: Is there a current breakout of the Employee’s providing housekeeping/cleaning and shifts for the campuses?

A: The current staffing plans are not available at this time, however, the total number of non-management FTE’s for each site is noted in question 2 of this document.

20. Q: On the final tour we discussed that building plans were going to be made available. Please clarify timeline for receiving the plans and whether this will have any impact on the RFP submission timeline?

A: The floor plans were distributed in the 2nd amendment which was posted on February 14, 2019.

21. Q: Can we receive the 2018 patient satisfaction data, by discharge date for the 3 EVS related questions on the Press Ganey survey so that we can customize a solution?

A: This specific information is not available by discharge date at this time. Please see the 2018 patient data scores related to the three (3) EVS questions identified in the RFP in Attachment A of this document.

22. Q: Patient satisfaction is a key point in this process, current situation would be important to determine targets for our programs.

A: Please refer to the information provided in Attachment A of this document.

23. Q: Are building stack diagram available? If so, will they be shared with the bidders?

A: This information is not available at this time.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

24. Q: Please clarify if it will be a shared assumption that any buildings, units or department areas within the facilities that are closed or decommissioned are excluded from square foot numbers provided.

A: The square footage provided includes some units which are currently closed. These units are still being cleaned 2x/week and include the following locations

- a. HAHV Mary's Ave Campus: 3-SMC, 4 Spell (half of unit), 4-South
- b. HAHV Broadway Campus: 2- Broadway, 3 East

25. Q: Will it be a shared assumption that the square footage that was provided in the RFP is net cleanable?

A: The estimated square footage provided is gross square footage.

26. Q: Please identify the sites that the staff labor will be on the contractor's payroll.

A: Please refer to question 1 of this document.

27. Q: Please identify the sites that the staff is unionized.

A: Please refer to question 1 of this document.

28. Q If they are unionized, then which union represents them?

A: Please refer to question 1 of this document.

29. Q: What is WMC's expectation in realizing any existing union agreement?

A: The awarded vendor must follow all applicable state and federal laws regarding collective bargaining.

30. Q: Please clarify what tissue products are included with the disposable supplies that are to be provided by the Vendor.

A: Tissue products include but is not limited to paper towels, toilet paper, disposable toilet seat covers and facial tissues for respiratory hygiene stations

31. Q: In the Scope of Service (SOS) it states that the facility will establish the number of FTEs to be assigned to the ORs. Please provide the current number of FTEs and the coverage by shift & day of the week for the Valhalla campus.

A: Vendor is asked to provide a proposal for staffing the Operating Room's as outlined in the RFP.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

32. Q: For WMC, Please confirm if EVS is responsible for the linen distribution functions (clean &/or dirty). If so, then please answer the following questions: a. Does EVS collect the soiled linen from the individual hampers in patient rooms & within the various departments or only bulk from the utility rooms? b. Please provide the current staff allocation, plus the hours & days of service.

A: EVS is not responsible for the linen distribution at WMC, The Behavioral Health Center of WMC or the Maria Fareri Children's Hospital. EVS is responsible for linen distribution at all remaining sites. EVS is responsible for the pick-up of soiled linen throughout all campuses. The staffing allocation is not available at this time and the intent of the RFP is for the vendor to provide a comprehensive staffing proposal.

33. Q: For WMC, Is the collection of confidential waste from the units & departments contracted out or is done by department staff?

A: The collection of confidential documents is contracted out to a 3rd party, however, EVS is expected to assist with any requests when the 3rd party vendor is not onsite. EVS Vendor is expected to liaise with the 3rd party vendor.

34. Q: For WMC, Does the facility currently have an active recycling program where the department is collecting multiple waste streams throughout the facility? a. Are separate collection containers (i.e. desk side receptacle etc.) for recyclable waste currently available & in use?

A: The facility does not currently have an active recycling program where the department is collecting multiple waste streams. Of note, the organization is looking to create such program in the near future.

35. Q: For WMC, Does the purchase of waste containers include both those used within the building & that are located on the grounds of the sites? Are the following types of waste containers to be included? a. Recycling b. Medical waste c. Confidential bins

A: The vendor is only expected to purchase waste containers within the confines of the buildings. Vendor proposals should not include the purchase of recycling, medical waste or confidential bins.

36. Q: For WMC, Please identify what is the length of the current standard work day at WMC (7.0/ 7.5/ 8.0 hours)?

a. How much paid break time do the employees get daily?

b. What is the current average hourly wage rate (AWR)?

c. What is the current start rate by affiliate or site for the staff?



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

A: The standard work day at WMC is 7 Hours.

- a. This information is not available.
- b. Please refer to question 2 of this document for the AWR details.
- c. Please refer to question 2 of this document for the current start rate details.

37. Q: For WMC, What is the current percentage rate for the benefits received by the staff?

A: This information is not available.

38. Q: For WMC, Please clarify if it will be a shared assumption that the staff mentioned on page 31, #8 are on the Vendors payroll?

A: The housekeeping, floor tech and project tech associates will be on the vendor's payroll for WMC.

39. Q: Will the company awarded the bid be responsible to provide post construction cleaning for the new Ambulatory Care Pavilion (ACP), 1st, 2nd & 3rd flr. Opening in April 2019? If so, will it be a shared assumption that the cost to provide such service will not be included in the RFP response.

A: Yes, the incoming vendor is expected to provide the post construction cleaning for the new Ambulatory Care Pavilion (ACP) opening in Q2, 2019. The costs to provide such services should be included in the RFP.

40. Q: Please clarify if it will be a shared assumption that the (ACP) that opens in Q4 of 2019 staffing & supply cost are not to be included in the RFP response at this time, but will be address as an addendum at a later date?

A: The staffing & supply costs for the Ambulatory Care Pavilion should be included in the RFP responses. The floor plans for the first 3 floors of the ACP are provided in attachment B of this document. The break out of the Ambulatory Care Pavilion floors is as follows:

- A. 1st Floor Narrative:
 - a. Main Entrance
 - b. Imaging Suite- Suite will include the following:
 - i. One (1) 3T MRI
 - ii. One (1) 1.5T MRI
 - iii. Two (2) CT machines
 - iv. Four (4) Ultrasound rooms
 - v. One (1) X-ray machine
 - vi. Pre/post bays for MRI
 - vii. Dedicated waiting, registration and discharge desks



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

- c. Non-Invasive Cardiology- Suite will include the following:
 - i. One (1) Nuclear Medicine Suite
 - ii. Four (4) room echo suite
 - iii. Two (2) Stress Echo Rooms
 - iv. Two (2) Vascular Ultrasound rooms
 - v. Central Reading and tech rooms
 - vi. Dedicated waiting, registration and discharge desks
- d. APS Cardio-Vascular Suite- Suite will include the following:
 - i. Nine (9) pods of two (2) exam rooms and one (1) consult room
 - ii. Dedicated waiting, registration and discharge desks
- e. Pre-Admission Testing/Phlebotomy Lab/Post-Surgical Suite- Suite will include:
 - i. Dedicated waiting, registration and discharge desks
 - ii. Twelve (12) universal exam rooms capable for either a pre-admission testing visit or a lab visit.
- f. Public Waiting Rooms and Intake and Discharge Areas
- B. 2nd Floor Narrative:
 - a. Pre-Op/PACU/Early Admits Suite- Will include 37 universal pre/post bays with three (3) sided full height walls and curtains at the front.
 - b. Surgical Platform- Will include eight (8) ambulatory surgical Operating Rooms
 - c. Cath/Interventional Platform- Will include two (2) cardiac Cath labs and one (1) Interventional lab
 - d. Surgery/Interventional shared Waiting Room
- C. 3rd Floor Narrative:
 - a. APS Burn/Trauma/Transplant/Neuro Suite-
 - i. Suite will include an open shared floor plan using universal concepts. Exam rooms will be scheduled and shared by all programs. A central registration will be provided at the main entry with dedicated discharge functions provided at each pod.
- D. Floors 4- 7 Program Areas:
 - a. Will be built out throughout out 2019 as medical office space

41. Q: For MHRH, In the Scope of Service (SOS) it states that the facility will establish the number of FTEs to be assigned to the ORs. Please provide the current number of FTEs and the coverage by shift & day of the week for the Valhalla campus.

A: Vendor is asked to provide a proposal for staffing the Operating Room's as outlined in the RFP.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

42. Q: For MHRH, Please confirm if EVS is responsible for the linen distribution functions (clean &/or dirty). If so, then please answer the following questions:

a. Does EVS collect the soiled linen from the individual hampers in patient rooms & within the departments or only bulk from the utility rooms?

b. Please provide the current staff allocation, plus the hours & days of service.

A: EVS is responsible for the distribution of clean linen and removal of soiled linen from individual hampers in patient rooms and within the department. The current staffing model is not available at this time.

43. Q: For MHRH, Is the collection of confidential waste from the units & departments contracted out or is done by department staff?

A: The confidential waste is contracted out with a 3rd party, however, EVS is expected to assist with any requests when the 3rd party vendor is not onsite. Vendor is expected to liaise with 3rd party service.

44. Q: For MHRH, Does the facility currently have an active recycling program where the department is collecting multiple waste streams throughout the facility?

a. Are separate collection containers (i.e. desk side receptacle etc.) for recyclable waste currently available & in use?

A: The facility does not currently have an active recycling program where the department is collecting multiple waste streams. Of note, the organization is looking to create such program in the near future.

45. Q: For MHRH, Does the purchase of waste containers include both those used within the building & that are located on the grounds of the sites?

A: The vendor is only expected to purchase waste containers within the confines of the buildings. Vendor proposals should not include the purchase of recycling, medical waste or confidential bins.

46. Q: For MHRH, Please identify what is the length of the current standard work day (7.0/ 7.5/ 8.0 hours)? d. How much paid break time do the employees get daily? What is the current average hourly wage rate (AWR)? What is the current start rate by affiliate or site for the staff?

A: Please refer to question 2 and 62 of this document. The paid break time is not available.

47. Q: For MHRH, What is the current percentage rate for the benefits received by the staff?

A: This information is not available at this time.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

QUESTIONS & ANSWERS

February 22, 2019

48. Q: For MHRH, Please clarify that it will be a shared assumption that the staff mentioned on page 31, #8 are on the Vendors payroll?

A: The staff listed on page 31, #8 pertain to WMC staffing, not MHRH. In relation to this RFP, Non-management employees at Mid-Hudson Regional Hospital will be employed by the corporation.

49. Q: For Health Alliance, In the Scope of Service (SOS) it states that the facility will establish the number of FTEs to be assigned to the ORs. Please provide the current number of FTEs and the coverage by shift & day of the week.

A: Vendor is asked to provide a proposal for staffing the Operating Room's as outlined in the RFP.

50. Q: For Health Alliance, Please confirm if EVS is responsible for the linen distribution functions (clean &/or dirty). If so, then please answer the following questions:

a. Does EVS collect the soiled linen from the individual hampers in patient rooms & within the various departments or only bulk from the utility rooms?

b. Please provide the current staff allocation, plus the hours & days of service.

A: EVS is responsible for the linen distribution and pick up of soiled linen from the individual hampers in patient rooms and within various departments. The RFP proposal should include a proposed number of FTEs for this purpose. There are currently 2.05 FTE's dedicated to this function on the Broadway campus, 2.08 FTE's dedicated to this function on the Mary's Ave Campus with a 0.5 Supervisor. The linen FTE's listed above are in addition to the FTE numbers provided in question 2. If non-management staff transitioned to vendor personnel, these positions would transition as well.

51. Q: For Health Alliance, Is the collection of confidential waste from the units & departments contracted out or is done by department staff?

A: Collection of confidential waste is completed by Environmental Services.

52. Q: For Health Alliance, Does the facility currently have an active recycling program where the department is collecting it separate from the multiple waste streams throughout the facility?

a. Are separate collection containers (i.e. desk side receptacle etc.) for recyclable waste currently available & in use?

A: Yes, Health Alliance has an active recycling program with recycling containers located throughout the facility.



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

53. Q: For Health Alliance, Does the purchase of waste containers include both those used within the building & that are located on the grounds of the sites?

A: The vendor is only expected to purchase waste containers within the confines of the buildings. Vendor proposals should include the purchase of waste, recycling and confidential bins.

54. Q: For Health Alliance, Please identify what is the length of the current standard work day at WMC (7.0/ 7.5/ 8.0 hours)?

A: Please refer to question 62 of this document.

55. Q: For Health Alliance, How much paid break time do the employees get daily?

A: Two (2) fifteen (15) minute breaks per 7.5 hour shift

56. Q: For Health Alliance, What is the current average hourly wage rate (AWR)?

A: Please refer to Question 2 of this document.

57. Q: For Health Alliance, What is the current start rate by affiliate or site for the staff?

A: Please refer to Question 2 of this document.

58. Q: For Health Alliance, What is the current percentage rate for the benefits received by the staff?

A: Please refer to Question 2 of this document.

59. Q: For Health Alliance, Please clarify if it will it be a shared assumption that the staff mentioned on page 63, section ix are on the Vendors payroll?

A: Please reference Addendum # 2 of the RFP.

60. Q: For Health Alliance, are the operating rooms cleaned by EVS?

A: No, the operating rooms are not cleaned by EVS at any of the Health Alliance sites.

61. Q: For Good Samaritan Hospital, Bon Secours Community Hospital and St. Anthony's Community Hospital, are the operating rooms cleaned by EVS?

A: a. Good Samaritan Hospital- EVS is responsible for in between case cleaning and terminal cleans

b. St. Anthony's Community Hospital- EVS is responsible for the end of day terminal cleans only



**RFP # WHN-C-0042: COMPREHENSIVE HOUSEKEEPING &
ENVIRONMENTAL SERVICES FOR WMC HEALTH NETWORK**

**QUESTIONS & ANSWERS
February 22, 2019**

c. Bon Secours Community Hospital- EVS is responsible for in between case cleanings and terminal cleans

62. Q: For St. Anthony's Community Hospital and Bon Secours Community Hospital, how much paid break time do the hospital employed staff receive?

A: Two (2) fifteen (15) minute breaks and one (1) thirty (30) minute lunch break per shift.

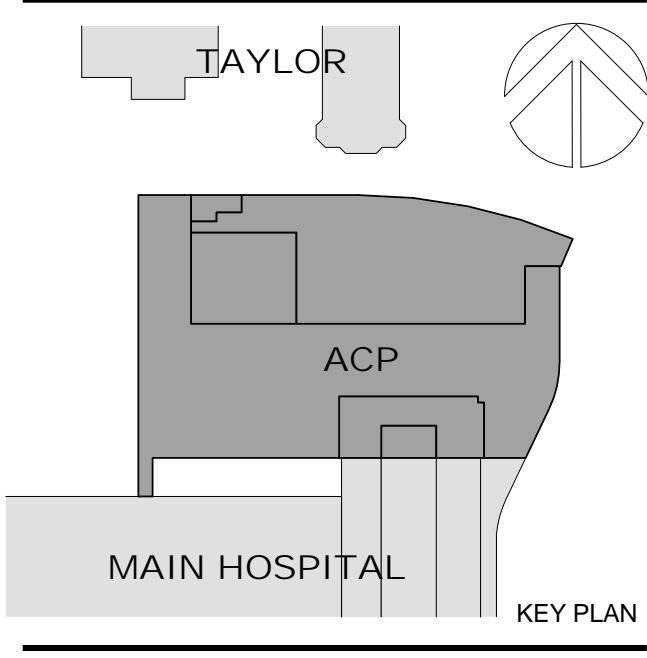
63. Q: How long is the current standard work day for non-management employees at each site?

A: Westchester Medical Center- 7 Hours
Mid- Hudson Regional Hospital- 7.2 Hours
Good Samaritan Hospital- 7.5 Hours
St. Anthony's Community Hospital- 7.5 Hours
Bon Secours Community Hospital- 7.0 Hours
Health Alliance Broadway Campus- 7.5 Hours
Health Alliance Mary's Ave Campus- 7.5 Hours
Margaretville Hospital- 7.5 Hours

Attachment A

		Jan'18	Feb'18	Mar'18	Q1'18	Apr'18	May'18	Jun'18	Q2'18	Jul'18	Aug'18	Sep'18	Q3'18	Oct'18	Nov'18*	Dec'18*	Q4'18*	2018 YTD *Preliminary data	2019 Goals based on 10/1/2017 to 09/30/2018 scores
'Westchester Medical Center'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment	121	121	126	368	138	153	131	422	152	155	108	415	129	127	82	338	1543	
		45.5	59.5	55.6	53.5	52.2	50.3	55	52.4	43.4	55.5	55.6	51.1	64.3	63	41.5	58.3	53.6	54.03
		<i>surveys</i>																	
PG Mean Score	Room cleanliness	115	115	116	346	132	146	123	401	148	154	108	410	125	123	79	327	1484	
PG Mean Score	Courtesy of person cleaning room	72.2	76.1	74.1	74.1	73.1	75.2	74.6	74.3	73.5	75.5	76.6	75.1	77.4	79.5	69.3	76.2	74.9	75.03
		79.2	82.7	84	82	81	81.8	80.8	81.2	82	83.8	83.1	83	85.9	84.8	77.4	83.5	82.4	82.43
'MidHudson Reg Hosp of West Med Cent'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment	45	46	54	145	48	47	51	146	51	53	36	140	41	29	31	101	532	
		62.2	67.4	74.1	68.3	62.5	55.3	68.6	62.3	52.9	81.1	66.7	67.1	68.3	69	71	69.3	66.5	64.37
		<i>surveys</i>																	
PG Mean Score	Room cleanliness	44	44	52	140	50	45	48	143	52	52	33	137	40	27	29	96	516	
PG Mean Score	Courtesy of person cleaning room	78.4	78.4	77.4	78	79.5	72.8	80.7	77.8	81.7	88.5	85.6	85.2	84.4	83.3	93.1	86.7	81.5	80.43
		84.2	81.7	84.7	83.5	85.9	80.1	80.1	82.1	89.7	92.5	92.4	91.4	88.8	87	91.4	89.1	86.3	85.63
'Bon Secours Community Hospital'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment	25	38	31	94	26	27	33	86	30	30	23	83	26	20	16	62	325	
		64	73.7	77.4	72.3	84.6	70.4	84.8	80.2	86.7	86.7	91.3	88	76.9	90	68.8	79	79.7	80.61
		<i>surveys</i>																	
PG Mean Score	Room cleanliness	24	35	28	87	26	27	31	84	29	30	23	82	25	20	14	59	312	
PG Mean Score	Courtesy of person cleaning room	86.5	84.3	82.1	84.2	90.4	88.9	89.5	89.6	88.8	87.5	89.1	88.4	89	87.5	89.3	88.6	87.6	87.97
		88.5	91.2	83	88	92	93.3	92	92.4	91.1	90.5	90.2	90.6	89	93.4	94.2	91.7	90.6	90.48
'Good Samaritan Hospital'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment	128	120	131	379	114	121	114	349	123	124	99	346	108	100	70	278	1352	
		57	55.8	68.7	60.7	58.8	60.3	59.6	59.6	65	61.3	62.6	63	62	65	64.3	63.7	61.6	62.13
		<i>surveys</i>																	
PG Mean Score	Room cleanliness	121	117	124	362	113	119	111	343	117	118	94	329	103	99	68	270	1304	
PG Mean Score	Courtesy of person cleaning room	83.3	78.6	84.3	82.1	83	80.3	83.6	82.2	83.6	80.9	80.6	81.8	84.2	82.3	83.8	83.4	82.3	82.93
		88.6	84.9	87.1	86.8	88.3	86	86.9	87.1	86.1	86.3	87.8	86.7	88.7	85.4	86.6	87	86.9	87.5
'St. Anthony Community Hospital'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment	44	27	30	101	33	37	32	102	48	34	40	122	34	35	22	91	416	
		70.5	77.8	56.7	68.3	69.7	64.9	78.1	70.6	72.9	73.5	82.5	76.2	79.4	77.1	77.3	78	73.3	73.89
		<i>surveys</i>																	
PG Mean Score	Room cleanliness	43	27	29	99	33	36	31	100	47	33	39	119	33	35	22	90	408	
PG Mean Score	Courtesy of person cleaning room	83.1	89.8	81	84.3	84.1	85.4	91.1	86.8	84.6	81.8	88.5	85.1	87.9	89.3	86.4	88.1	86	86.3
		93.4	95.8	85.7	91.7	90.3	87.5	92.5	90	89.8	90.9	87.5	89.4	93.6	88.3	95	91.9	90.6	90.63
'HealthAlliance Hospital Broadway Ca'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment					25	32	23	80	44	48	30	122	41	24	7	72	274	
						56	62.5	78.3	65	77.3	68.8	63.3	70.5	82.9	62.5	57.1	73.6	69.7	
		<i>surveys</i>																	
PG Mean Score	Room cleanliness					22	29	23	74	41	42	28	111	37	22	7	66	251	
PG Mean Score	Courtesy of person cleaning room					73.9	76.7	81.5	77.4	83.5	88.1	83.9	85.4	86.5	79.6	78.6	83.3	82.5	
						76.1	85.7	90.9	84.3	90	92.5	87	90.2	94.2	78.4	85.7	88.2	87.9	
'HealthAlliance Hospital Marys Ave'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment					30	23	10	63	11	7	9	27	23	15	4	42	132	
						90	95.7	90	92.1	72.7	85.7	100	85.2	82.6	86.7	100	85.7	88.6	
		<i>surveys</i>																	
PG Mean Score	Room cleanliness					29	21	9	59	11	7	9	27	21	16	3	40	126	
PG Mean Score	Courtesy of person cleaning room					94.8	94.1	94.4	94.5	90.9	89.3	94.4	91.7	92.9	92.2	83.3	91.9	93.1	
						96.3	95.2	93.8	95.5	93.2	92.9	94.4	93.5	95.2	91.7	91.7	93.6	94.5	
'Margaretville Memorial Hospital'		<i>surveys</i>																	
HCAHPS TopBox% Score	Cleanliness of hospital environment					4	7	6	17	4	4	3	11	12	2	4	18	46	
						100	85.7	83.3	88.2	100	100	66.7	90.9	91.7	50	100	88.9	89.1	
		<i>surveys</i>																	
PG Mean Score	Room cleanliness					4	6	6	16	4	2	3	9	11	1	4	16	41	
PG Mean Score	Courtesy of person cleaning room					100	87.5	95.8	93.8	100	87.5	91.7	94.4	86.4	0	100	84.4	90.2	
						100	85	95.8	93.3	100	87.5	91.7	94.4	93.2	75	100	93.8	93.8	

NO.	DATE	ISSUE
41	12/22/2017	BID ADDENDUM #28
28	02/09/2017	BID ADDENDUM #15
8	07/11/2016	CGS CONFORMANCE SET
4	02/12/2016	ISSUED FOR BID
1	03/11/2015	ADDENDUM # 1



Perkins Eastman
 PERKINS EASTMAN
 422 SUMMER STREET
 STAMFORD, CT 06901
 TEL: # 203.251.7400
 FAX: # 203.251.7474
 Owner:

WESTCHESTER MEDICAL CENTER
 WESTCHESTER MEDICAL CENTER
 100 Woods Road,
 Valhalla, NY 10595

SKANSKA
 Construction Manager:
 SKANSKA
 350 Fifth Avenue, 32nd Floor,
 New York, NY 10118

BRA
 MEP/FP
 DAVID, RAO & ATHANAS CONSULTING ENGINEERS
 10 Guest Street, 4th floor
 Boston, MA 02135

JSA
 Structural:
 JOHN SMOLEN & ASSOC.
 50 Devine Street, Unit A
 North Haven, CT 06463

DIVNEY • TUNG • SCHWALBE
 Intelligent Land Use
 Civil & Landscape
 DIVNEY TUNG SCHWALBE
 One North Broadway,
 White Plains, NY 10601

GBA
 IT/AV/Security/Medical Equipment
 GENE BURTON ASSOCIATES
 1803 General George Patton Drive,
 Franklin, TN 37067

cerami
 Acoustics
 CERAMI
 404 Fifth Avenue,
 New York, NY 10018

PROJECT TITLE:
WESTCHESTER MEDICAL CENTER: AMBULATORY CARE PAVILION
CONSTRUCTION DOCUMENTS

MARCH 11 2015
 100 Woods Road, Valhalla, NY 10595

CMC No: CMC -11378 GC,M,P,&E
 OGS No: SA-921

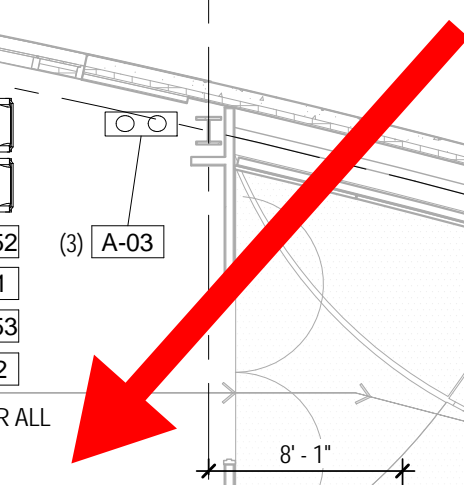
PROJECT No: 56100.10

DRAWING TITLE:
1st FLOOR FURNITURE PLAN

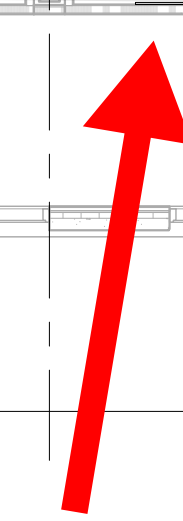
SCALE: 1/8" = 1'-0"

AF-151
 NYSDOH CON #
142168-C

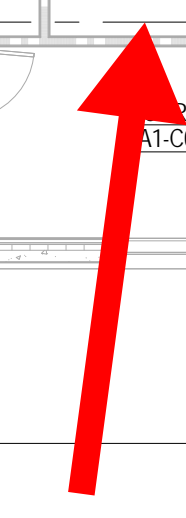
P.A.T. & Phleb



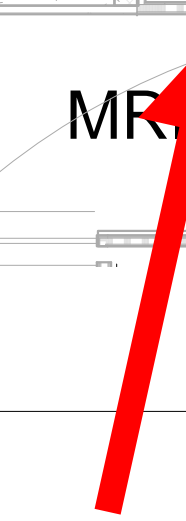
Radiology



Non-Invasive Cardiology

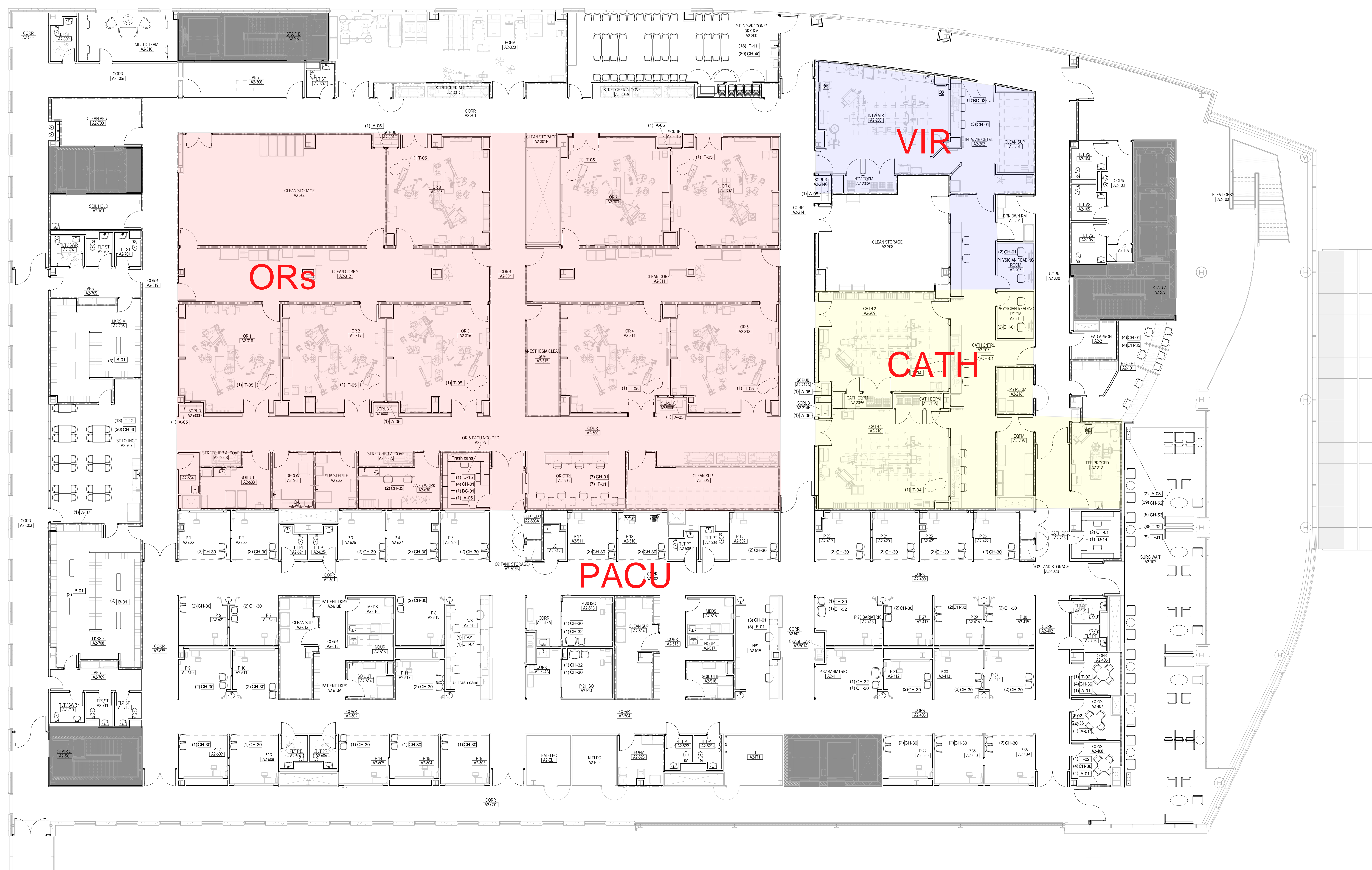
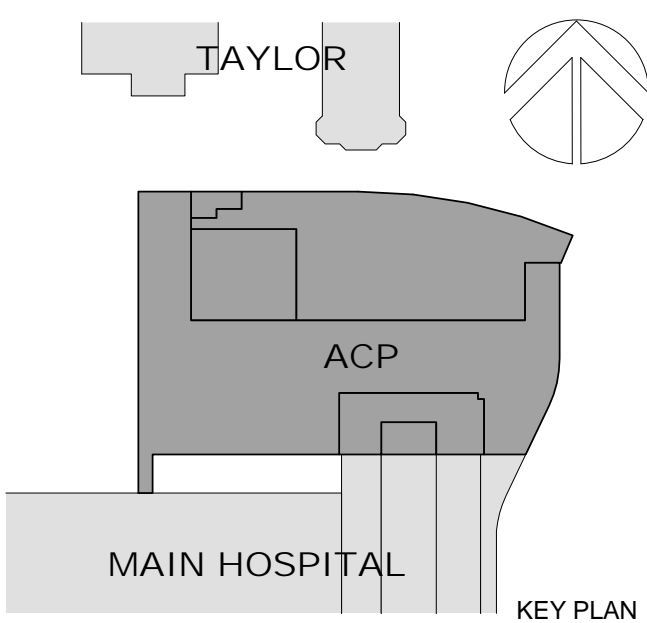


Heart & Vascular Institute



1 Furniture Plan First Floor
 1/8" = 1'-0"

NO.	DATE	ISSUE
4	02/12/2016	ISSUED FOR BID
1	09/11/2015	ADDENDUM # 1



1 Furniture Plan Second Floor
16 - 14'

Perkins Eastman

PERKINS EASTMAN
422 SUMNER STREET
STAMFORD, CT 06901
TEL # 203.251.7400 FAX # 203.251.7474



WESTCHESTER MEDICAL CENTER
100 Woods Road,
Valhalla, NY 10595

SKANSKA

Construction Manager
SKANSKA
350 Fifth Avenue, 32nd Floor,
New York, NY 10118



ME/FP/PP
BARD, RAD - ATHANAS CONSULTING ENGINEERS
10 Guest Street, 4th floor
Boston, MA 02135



Structural
JOHN SAKALEN & ASSOC.
50 Devine Street, Unit A,
North Haven, CT 06473



Divney + Tung + Schwalbe
Intelligent Land Use
Divney + Tung + Schwalbe
One North Broadway,
White Plains, NY 10601



ITAV/Security/Medical Equipment
GENE BURTON ASSOCIATES
1893 General George Patton Drive,
Franklin, TN 37067



Acoustic
CERAMI
404 Fifth Avenue,
New York, NY 10018

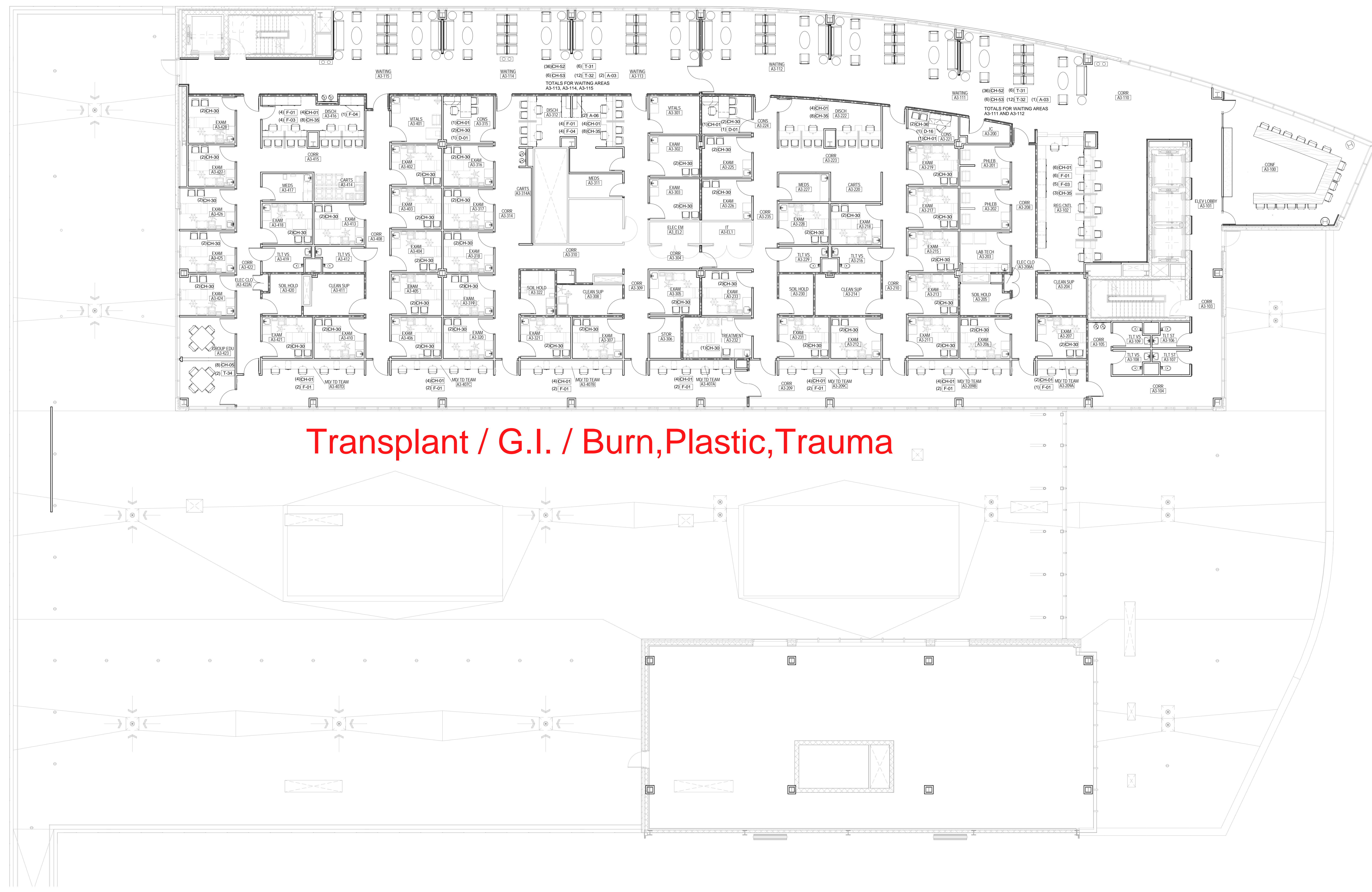
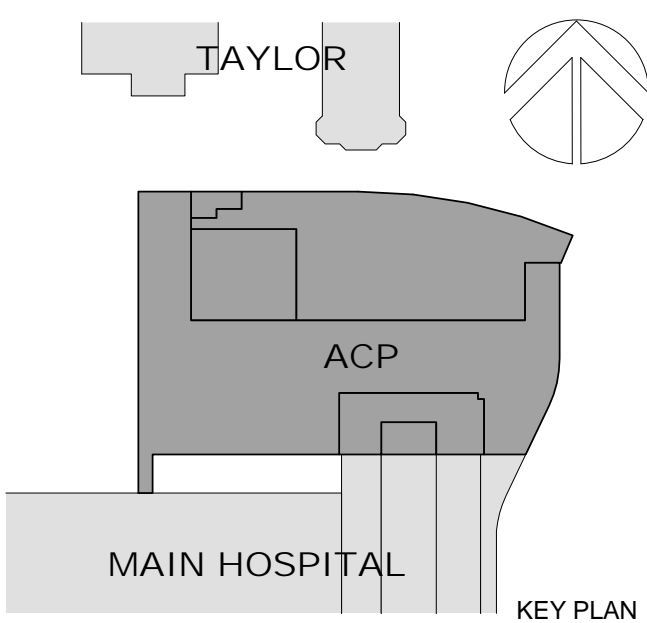
PROJECT TITLE:
**WESTCHESTER
MEDICAL CENTER:
AMBULATORY CARE
PAVILION
CONSTRUCTION
DOCUMENTS**
MARCH 11 2015
100 Woods Road, Valhalla, NY 10595

PROJECT No: 56100.00
DRAWING TITLE:
**2nd FLOOR
FURNITURE PLAN**

SCALE: 1/8" = 1'-0"

AF-152
NYSDOH CON #
142168-C

NO.	DATE	ISSUE
4	02/12/2016	ISSUED FOR BID
1	09/11/2015	ADDENDUM # 1



Transplant / G.I. / Burn, Plastic, Trauma

1 Furniture Plan Third Floor
18 - 17

Perkins Eastman

PERKINS EASTMAN
422 SUMMER STREET
STAMFORD, CT 06901
TEL # 203.251.7400
FAX # 203.251.7474



WESTCHESTER MEDICAL CENTER
100 Woods Road,
Valhalla, NY 10595

SKANSKA

Construction Manager
SKANSKA
350 Fifth Avenue, 32nd Floor,
New York, NY 10118



ME/PP/P
BARID, RAD - ATHANAS CONSULTING ENGINEERS
10 Guest Street, 4th floor
Boston, MA 02135



Structural
JOHN SACKLEN & ASSOC.
50 Devine Street, Unit A,
North Haven, CT 06473



Intelligent Land Use
DIVNEY TUNG SCHWALBE
One North Broadway,
White Plains, NY 10601



ITAV/Security/Medical Equipment
GENE BURTON ASSOCIATES
1893 General George Patton Drive,
Franklin, TN 37067



Acoustics
CERAMI
404 Fifth Avenue,
New York, NY 10018

WESTCHESTER MEDICAL CENTER: AMBULATORY CARE PAVILION CONSTRUCTION DOCUMENTS

MARCH 11 2015
100 Woods Road, Valhalla, NY 10595

PROJECT No: 56100.00

DRAWING TITLE
3rd FLOOR FURNITURE PLAN

SCALE: 1/8" = 1'-0"

AF-153

NYSDOH CON #
142168-C