

# Mission Statement Performance Goals – 2018

Westchester Medical Center's vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. Westchester Medical Center will build on its long tradition of delivering the most advanced services in the region by providing a network that ensures access to a coordinated continuum of care for its community. As the region's only academic medical center, Westchester Medical Center is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.

## Performance Goal 1: Ensure Integrated Delivery of Services throughout WMCHHealth.

- Continue to develop Service Lines to address integrating services throughout the network.
- Continue implementation of information technology strategy to ensure network-wide access to clinical information and data analytics.
- Further enhance collaboration and coordination between WMCHHealth employed clinicians and others.

## Performance Goal 2: Develop Best Access to Care in the Hudson Valley.

- Further expand the scope and scale telehealth services throughout WMCHHealth network.
- Develop clinical affiliations models to formalize relationships with DSRIP partners.
- Develop community partnerships for Medical Villages at HealthAlliance and Bon Secours Community Hospitals.

## Performance Goal 3: Provide Highest Quality Service at All WMCHHealth Facilities.

- Maintain full accreditation at all facilities.
- Continue campus revitalization projects at WMCHHealth hospitals
- Continue rollout of Advancing VITAL Values at WMC and MidHudson Regional Hospital.



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## *Performance Results*

### Performance Goal 1: Ensure Integrated Delivery of Services throughout WMCHHealth.

- Developed integrated services across the network for the cardiovascular and oncology services lines.
- Continued implementation of information technology strategy with Cerner EMR project.
- Initiated collaboration and coordination between WMCHHealth employed clinicians.

### Performance Goal 2: Develop Best Access to Care in the Hudson Valley.

- Continued to expand the scope and scale of telehealth services.
- Developed clinical affiliate models and initiated partnership discussions to formalize relationships with DSRIP partners.
- Continued to develop community partnerships for Medical Villages at HealthAlliance and Bon Secours Community Hospitals.

### Performance Goal 3: Provide Highest Quality Service at All WMCHHealth Facilities.

- Maintained full accreditation at all facilities.
- Continued and completed facility update projects at WMCHHealth hospitals.
- Continued the rollout and adoption of Advancing VITAL Values at WMC and MidHudson Regional Hospital.

