

# Mission Statement 2019

Westchester Medical Center's vital mission is to provide the highest-quality care for all residents of the Hudson Valley regardless of ability to pay. Westchester Medical Center will build on its long tradition of delivering the most advanced services in the region by providing a network that ensures access to a coordinated continuum of care for its community. As the region's only academic medical center, Westchester Medical Center is committed to educating the next generation of caregivers for the Hudson Valley and integrating research to advance treatment, expand knowledge, and improve lives.



# Mission Statement Performance Goals – 2019

## Performance Goal 1: Ensure Integrated Delivery of Services throughout WMCHHealth.

- Continue to develop integrated clinical services throughout the network.
- Continue implementation of information technology strategy with implementation of WMCHHealth mycare and continued development of a data warehouse.
- Further enhance collaboration and coordination between WMCHHealth employed clinicians and others.

## Performance Goal 2: Develop Best Access to Care in the Hudson Valley.

- Integrate telehealth services with clinical programs throughout WMCHHealth network.
- Solidify key DSRIP partnerships through a transition to Clinical Affiliates.
- Develop models to improve access to primary care services across WMCHHealth facilities.
- Continue to develop community partnerships for Medical Villages at HealthAlliance and Bon Secours Community Hospitals.

## Performance Goal 3: Provide Highest Quality Service at All WMCHHealth Facilities.

- Maintain full accreditation at all facilities.
- Develop standardized process across WMCHHealth hospitals through clinical optimization projects.
- Continue rollout of Advancing VITAL Values across WMCHHealth sites.

